

Sliding Gate Opener User's Manual



Model: GTR064



- Please read and follow all warnings, precautions and instructions before installation and use
- Periodic checks of the operator are required to ensure safe operation
- For residential use only
- Save this manual

CE EMC

REV 1

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Thank you for purchasing our sliding gate opener.

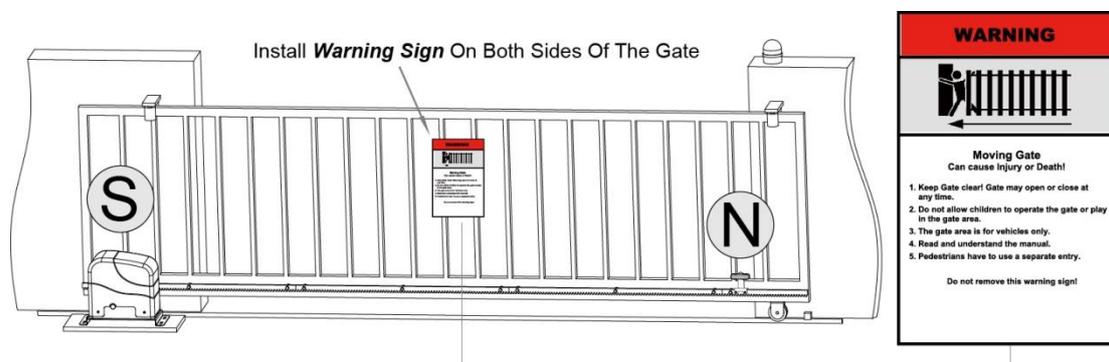
The product is supplied with a user's manual which details installation and safety precautions. These should be read carefully before installation and operation as they provide important information about safety, installation, operation and maintenance. This product complies with the recognized technical standards and safety regulations.

General Safety



WARNING! An incorrect installation or improper use of the product can cause damage to persons, animals or properties.

- Scrap packing materials (plastic, cardboard, polystyrene etc.) according to the provisions set out by current standards. Keep nylon or polystyrene bags out of children's reach.
- This product was exclusively designed and manufactured for the use specified in the present documentation. Any other use not specified in this documentation could damage the product and be dangerous.
- The factory declines all responsibility for any consequences resulting from improper use of the product, or use which is different from that expected and specified in the present documentation.
- Do not install the product in an explosive atmosphere.
- The factory declines all responsibility for any consequences resulting from failure to observe Good Technical Practice when constructing closing structures (door, gates etc.), as well as from any deformation which might occur during use.
- Disconnect the electrical power supply before carrying out any work on the installation. Also disconnect any buffer batteries, if fitted.
- Fit an omnipolar or magnetothermal switch on the mains power supply, having a contact opening distance equal to or greater than 3,5mm.
- Make sure a residual current circuit breaker with a 30mA threshold is fitted before the power supply mains.
- Check that earthing is carried out correctly: connect all metal parts for closure (doors, gates etc.) and all system components provided with an earth terminal.
- Fit all the safety devices (photocells, electric edges etc.) which are needed to protect the area from any danger caused by squashing, conveying and shearing.
- Position at least one visible indication device (Alarm lamp), and fix a Warning sign to the structure.



- Richmond Wheel & Castor Co declines all responsibility with respect to the automation safety and correct operation when other supplier's components are used.
- Only use original parts for any maintenance or repair operation.
- Do not modify the automation components, unless explicitly authorized by Richmond Wheel & Castor Co.
- Instruct the product user about the control systems provided and the manual opening operation in case of

emergency.

- Do not allow persons or children to remain in the automation operation area.
- Keep radio control or other control devices out of children's reach, in order to avoid unintentional automation activation.
- The user must avoid any attempt to carry out work or repair on the automation system, and always request the assistance of qualified personnel.
- Anything which is not expressly provided for in the present instructions is not allowed.
- Before installing the gate opener, check that all moving parts as well as the sliding gate is in good mechanical condition, correctly balanced and opens and closes properly.
- Save these instructions for future use.

Preparation for Installation

Before proceeding to your opener installation, check if your gate structure is in accordance with the current standards, especially as follows:

The gate sliding track is linear and horizontal. The wheels are suitable for use. The gate should be mounted and moved freely. Check that the structure is sufficiently strong and rigid, and that its dimensions and weights conform to those listed in the specifications table of this document. Make sure that the gate is level. The fence posts must be mounted in concrete. The gate does should not drag on the ground.

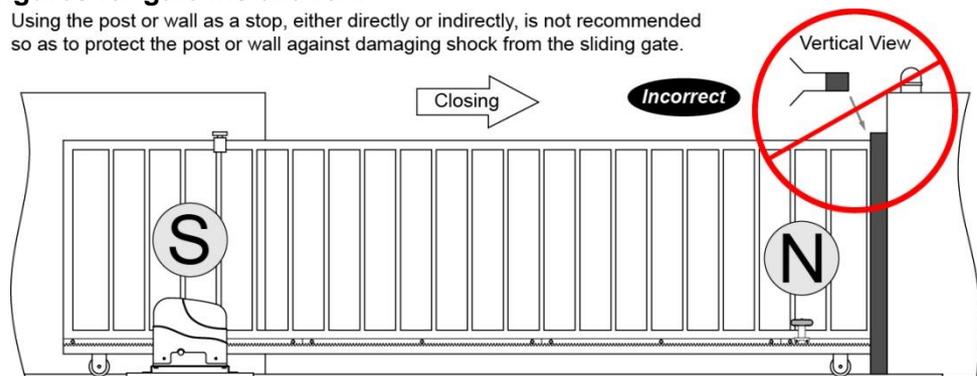
- The gate manual operation can be carried out smoothly along its entire run, and there is no excessive side slipping.
- The opening and closing gate stops are positioned.



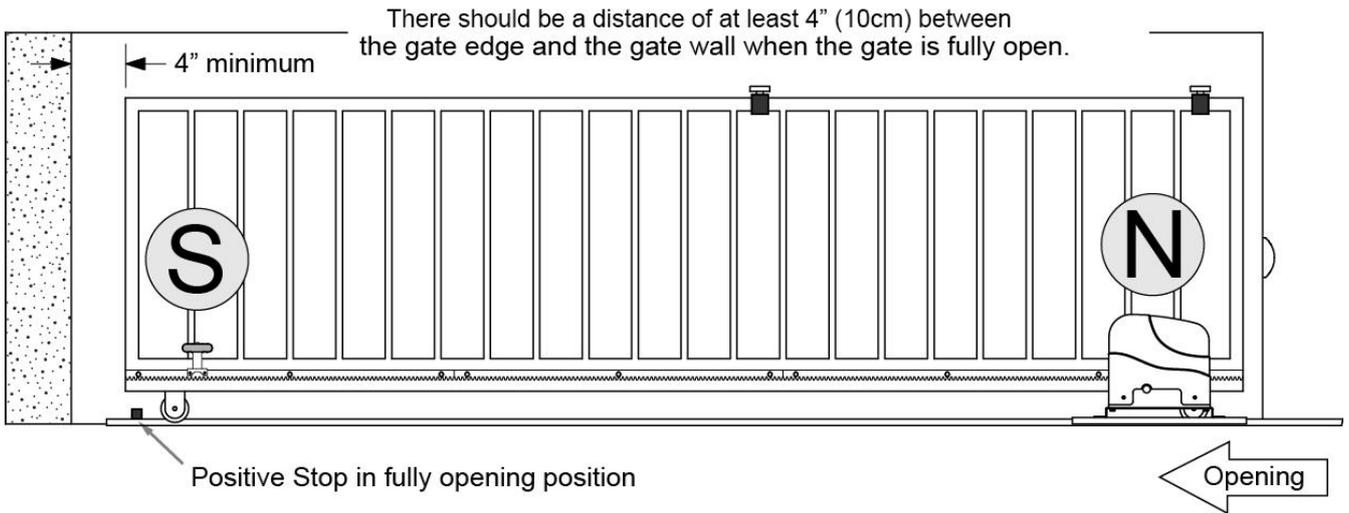
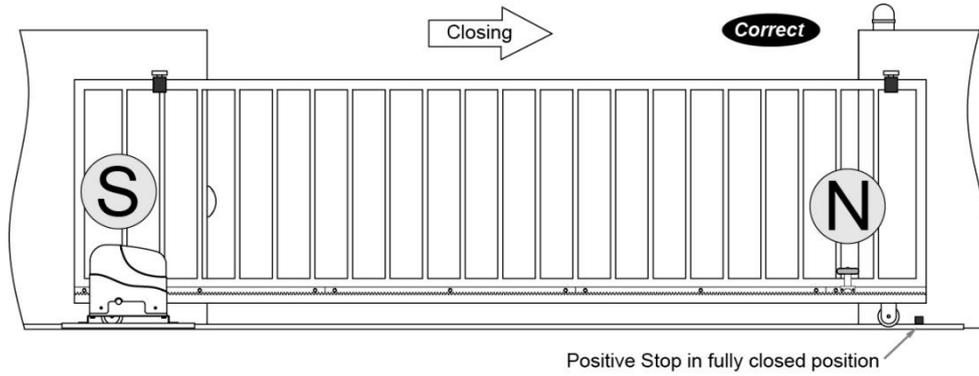
WARNING: Remember that control devices are intended to facilitate gate operation, but can not solve problems due to any defects or deficiency resulting from failure to carry out correct installation or maintenance. Take the product out of its packaging and inspect it for damage. Should it be damaged, contact your dealer. Remember to dispose of its components (cardboard, polystyrene, nylon, etc.) according to the current guidelines.

Refer to the following figures for gate installation.

Using the post or wall as a stop, either directly or indirectly, is not recommended so as to protect the post or wall against damaging shock from the sliding gate.



For safety reasons, a positive stop must be mounted on the two end of ground track.



Parts List

 Gate Operator (1 pc)	 Remote Control (2 pcs)	 Anchor Bolt (4 pcs)	 Warning Signs (2 pcs)
	 Release Key (1 pc)	 Base Plate (1 pc)	
 Magnet Bracket (2 pcs)	 Pan Head Screw M5×12 (8 pcs)	 Φ10 Washer (4 pcs)	 Φ8 Washer (4 pcs)
		 Φ10 Lock Washer (4 pcs)	 Φ8 Lock Washer (4 pcs)
 Magnet Assembly (N pole) (1 pc)	 Magnet Assembly (S pole) (1 pc)	 M10 Nut (4 pcs)	 M8×30 Bolt (4 pcs)

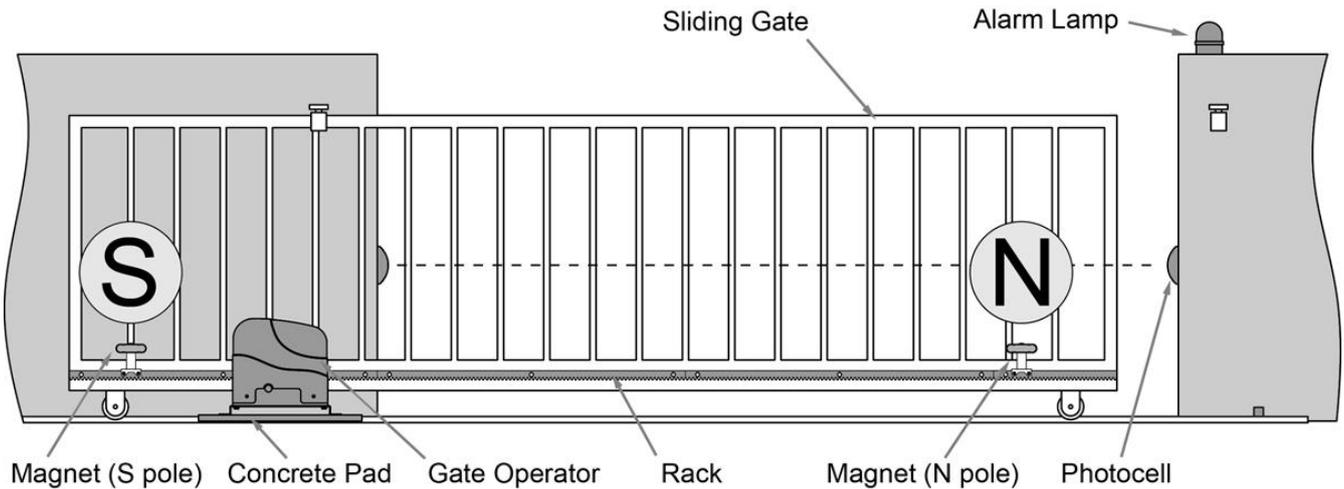
Technical Specifications & Features

Specifications	
	GTR064
Power supply:	220V to 240V/50Hz
Motor voltage:	24VDC
Absorbed power:	350W
Gate moving speed:	20 cm/second
Max gate weight:	1000KGS
Max torque:	24Nm
Environmental conditions:	From -15°C to +40°C
Protection class:	IP44
Dimensions:	39.6x19x31.5 CM

Features:

- Soft start and soft stop
- Midway mode.
- Quick selection for the gate open/close direction
- Reliable rolling code technology for remote control
- Emergency release key in case of power failure
- Stop/Reverse in case of obstruction during gate opening/closing
- Built in adjustable auto-close (none, 30, 60, 90 seconds)
- Built in motor running limitation: max. 90 sec
- Reliable electromagnetism limit for easy adjustment
- Can be equipped with a wide range accessories

Installation Overview



Installation of the Opener

Caution:

*Be sure that the opener is installed in a horizontal and paralleled position and is properly secured. Improper installation could result in property damage, severe injury, and/or death.

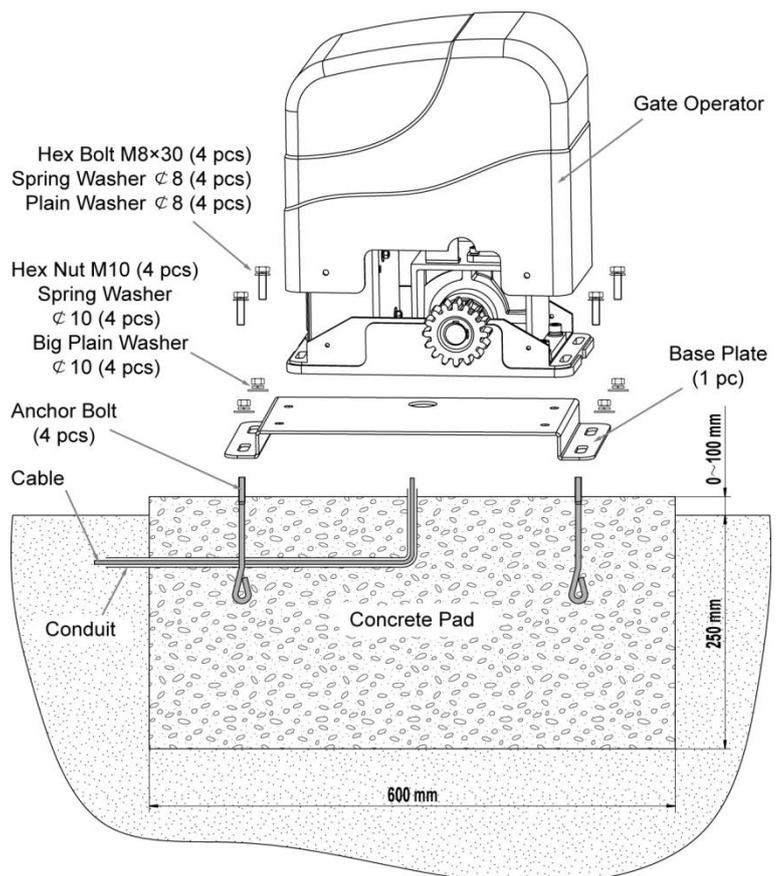
* Before starting installation, ensure that there is no point of friction during the entire movement of the gate and there is no danger of derailment.

* Ensure that the **Warning Signs** are present.

Necessary Tools: The following tools may be necessary to install the Gate opener. You will need screwdrivers, an electric drill, wire cutters and a wire stripper, a socket set, and possibly access to a welder. When installing the opener, you should build a concrete pad to support the base plate of opener in order to maintain proper stability.

The installation instructions are as follows:

1. Dig a hole for a concrete pad which should be approximately 600 x 320 x 350mm (24" x 13" x 14"). It may protrude 100mm (4") above ground and 250mm (10") in depth underground. Increase the pad height if necessary to protect the system from flooding, heavy snow etc.
2. Prepare one or more conduits for the electrical cables before pouring concrete. Remember that cable conduits have to pass through the hole in the base plate.
3. Pour concrete and before it starts to harden, check that it is parallel to the gate leaf and perfectly level.
4. The four anchor bolts must be set into the concrete when it is poured. Make sure the



position of anchor bolts is placed according to the position of mounting holes on the base plate before concrete becomes hardened.

5. Mount the base plate to the concrete pad.

6. Place the opener onto the base plate. Check that it is perfectly parallel to the gate, and then screw the four bolts and washers supplied. It's only a temporary installation. Further adjustment will be required when installing the rack.

Manual Operation

The opener should be put in the manual (emergency release) position before fitting the rack, installing the opener and limit switch. The process is as follows:

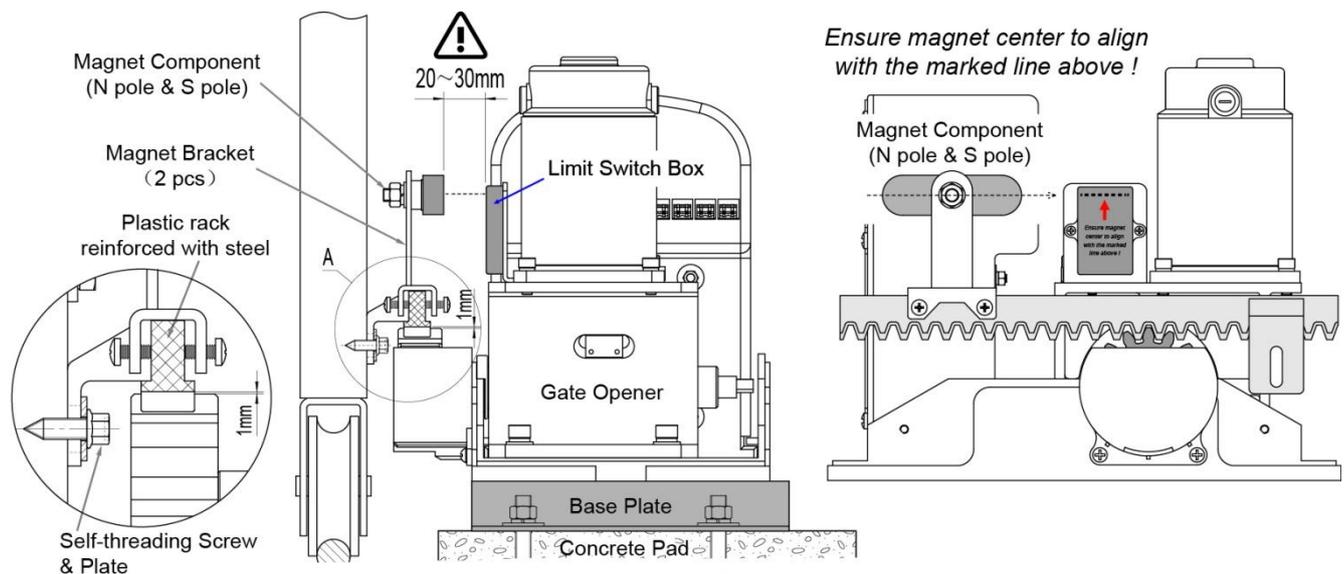
1) Take off the rubber stopper.

2) Insert the Release Key (provided) and turn it in counter-clockwise 180° to disengage the clutch between the gear shaft and power output. Now the opener is in the manual operation.



Do not dispose of the release key! Keep it somewhere safe for future use.

Fit the Gear Rack



1. Start with gate in closed position.

2. Use Richmond's Nylon Gate Gear Rack (supplied in 4 x 1m lengths) to suit length needed.

2. Put one end of a rack section on the gear of opener as a temporary support.

Make the rack level and mark the rack's mounting holes (**four holes for light duty or six holes for heavy duty**) on the gate.

3. Fit the rack by self-threading screws. This kind of plastic rack is quieter and allows height adjustments to be made even after it has been fixed. Please keep 1.0mm space between the rack and the gear to avoid having the weight of the gate effect on the opener.

Installation of the Magnets

Before installing the limit switch, make sure the gate opener is put in manual operation (the clutch connected with gear shaft is disengaged) and the mains power supply is disconnected.

Position the S&N Magnet Components approximately on the gate and move the gate by hand to fix them in place.

Fit magnet bracket

Push the gate fully closed by hand. Locate and install the magnet bracket so that the opener will stop at the desired close position when the close limit switch approaches it.

Push the gate fully open by hand. Locate and install the magnet bracket so that the opener will stop at the desired open position when the open limit switch approaches it.

The magnet component with S pole outside must be installed on the left side and the magnet component with N pole outside must be installed on the right side from the view inside of the property.

Ensure magnet center aligns with the marked line above!

The magnets should be **20~30mm** away from the **Limit Switch Box**. If it is too near or too far, the switches will fail to work. Adjust the position of the magnets until the positions of the opening and closing meet the requirement.

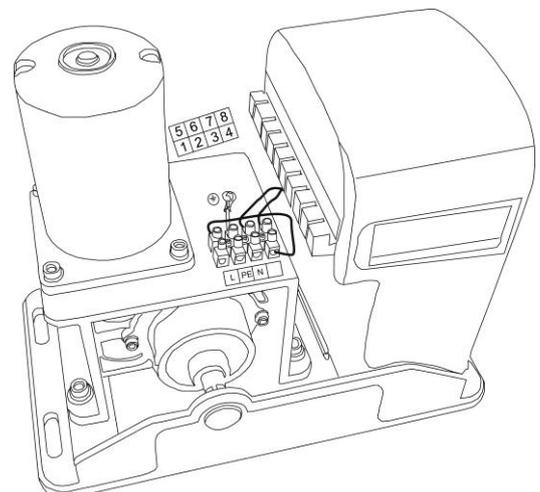
Warning: Improper magnet installation may cause the gate to crash into the end barrier, which is very dangerous!

Important:

- * Check that the rack teeth engage the gear teeth to their full thickness. If not, adjust the position of the opener or/and place a few spacers between the rack and gate.
- * Manually slide the gate leaf to ensure the rack is properly placed on the gear of opener.
- * Repeat the same steps of the first rack section to install the rest of the rack sections until desired length is reached.
- * Cut away any excess of the rack (Note: rack length must be longer than actual travel of the gate)
- * Thoroughly fasten the four nuts as well as spring washers onto the expansion bolts tightly, ensuring the opener is firmly secured on the concrete pad during use.

Connecting Of Power Supply

Plug 3 pin cable directly into an outdoor AUS/NZ Approved weatherproof power point.



Connecting Of The Control Board

1. Motor

The **YELLOW** wire of the motor should be connected into the “1” terminal.

The **RED** wire of the motor should be connected into the “2” terminal.

2. Limit Switches

The **YELLOW** wire of the limit switches should be connected into the “3” terminal.

The **BLACK** wire of the limit switches should be connected into the “4” terminal.

The **RED** wire of the limit switches should be connected into the “5” terminal.

3. Alarm Lamp (24VDC)

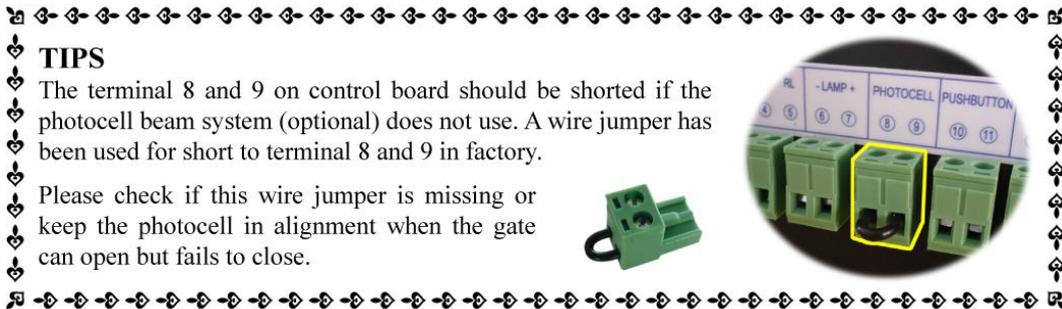
The **WHITE** wire of the alarm lamp should be connected into the “6” terminal.

The **RED** wire of the alarm lamp should be connected into the “7” terminal.

4. Photocell

Use a 2-core cable to connect the “- ~” terminal of the photocell’s emitter to the “16” terminal, the “+ ~” terminal to the “17” terminal. Also the “- ~” and “+ ~” terminals of the photocell’s receiver should be connected to the “16” and “17” terminals in parallel.

Use another 2-core cable to connect the “**NC**” terminal of the receiver to the “8” terminal, the “**COM**” terminal to the “9” terminal.



TIPS

The terminal 8 and 9 on control board should be shorted if the photocell beam system (optional) does not use. A wire jumper has been used for short to terminal 8 and 9 in factory.

Please check if this wire jumper is missing or keep the photocell in alignment when the gate can open but fails to close.

5. Push Button

The push button should be wired to the “10” and “11” terminals. The gate opener works alternately by pushing the button (open-stop-close-stop-open).

6. Loop Detector

First insert the **LOOP DETECTOR BOARD** into the **CONTROL BOARD**, and then connect the twisted-pair to the “14” and “15” terminals.

7. External Receiver

The **BROWN** wire of the external receiver should be connected into the “10” terminal.

The **BLACK** wire of the external receiver should be connected into the “16” terminal.

The **RED** wire of the external receiver should be connected into the “17” terminal.

8. Wired Keypad (24VDC)

The **RED** wire of the wired keypad should be connected into the “17” terminal.

The **BLACK** wire of the wired keypad should be connected into the “16” terminal.

The **BLUE** wire of the wired keypad should be connected into the “10” terminal.

The **WHITE** wire of the wired keypad should be connected into the “11” terminal.

9. Battery

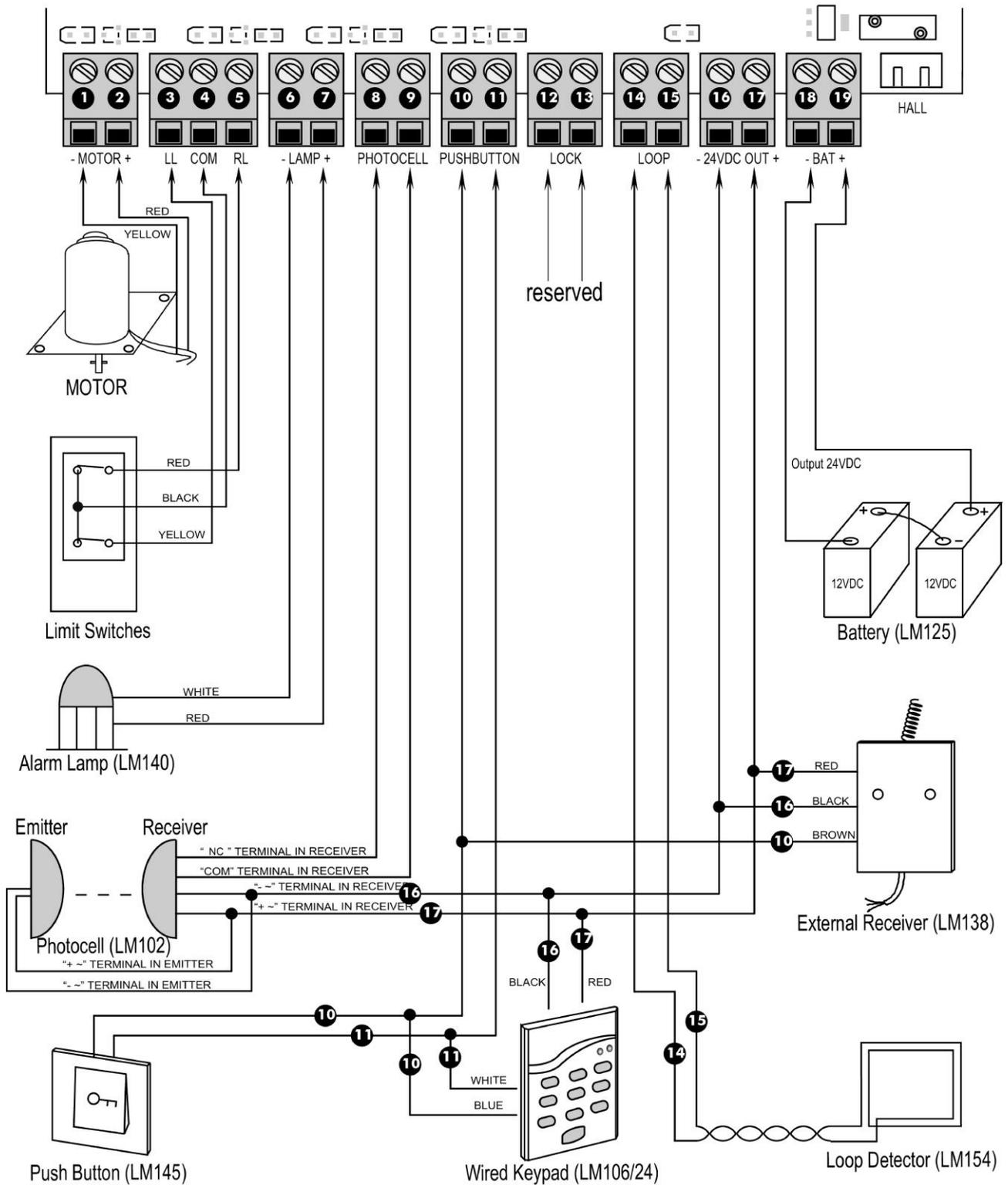
The negative terminal of the battery should be wired to the “18” terminal.

The positive terminal of the battery should be wired to the “19” terminal.

10. Solar panel

Please refer to the manual instruction of solar panel and controller separately.

CONTROL BOARD

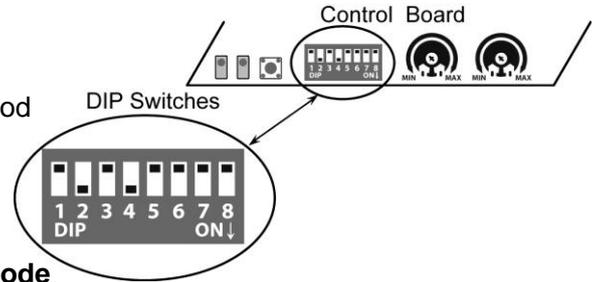


Setting Of The Control Board

WARNING: Ensure the gate opener power is off when you make any adjustments to setup. Keep away from the gate while setting up the gate opener system, in case the gate moves unexpectedly. Carefully adjust the DIP switches to avoid the risk of machine damage and injury or death. Always ask the help of professional technician /electrician if you have you are unsure.

1. DIP Switches

The DIP switches are used to set the running time of the motor in pedestrian mode, fine adjustment of the soft stop period of the motor, auto close time of the gate opener and fast change the open/close direction which is determined by the position of the gate opener installed.

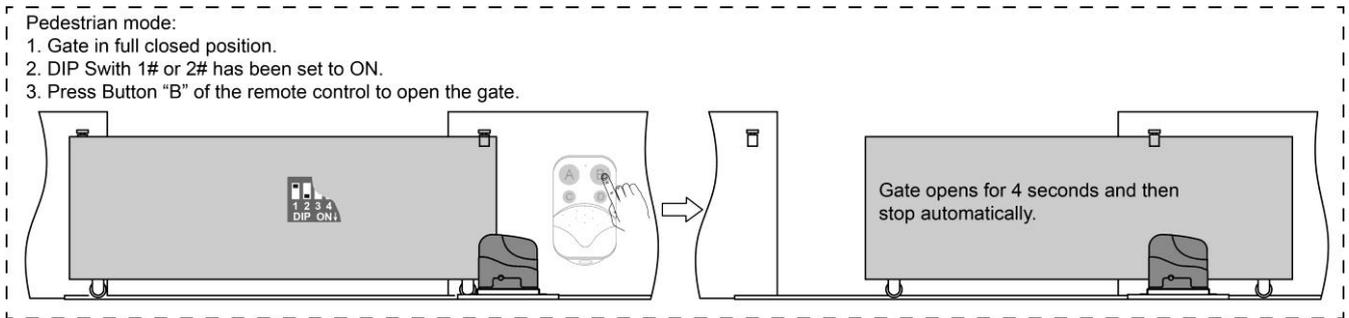
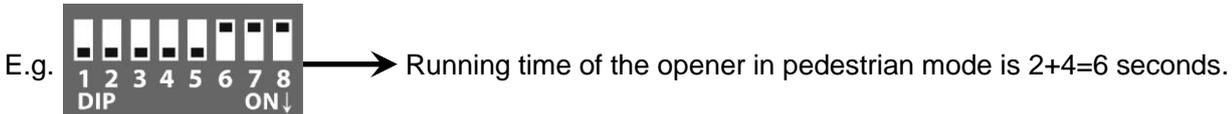


DIP Switch #1–#2: Running time of the motor in Midway Mode

DIP Switch #1: ON – 2 Seconds OFF – 0

DIP Switch #2: ON – 4 Seconds OFF – 0

NOTE: The midway mode function would be disabled if both DIP switches are turned off. Factory default setting is disabled. The midway mode could be activated by pressing button B of the remote control when the gate is in the full closed position.



DIP Switch #3–#5: Fine adjust the soft stop period of the motor

DIP Switch #3: ON – 1 Second OFF – 0

DIP Switch #4: ON – 2 Seconds OFF – 0

DIP Switch #5: ON – 3 Seconds OFF – 0

NOTE: Every time you restart the gate opener after power off, you should use the access control device (such as remote, push button and etc.) to operate the gate opener to run for a complete opening cycle and a complete closing cycle to get the full opening time and the full closing time. You will achieve the soft stop in your next opening/closing cycle. Factory default soft stop time is 3 seconds. You can turn the DIP switches on/off to fine adjust the soft stop time to meet your actual needs.



DIP Switch #6–#7: Auto close time of the gate opener

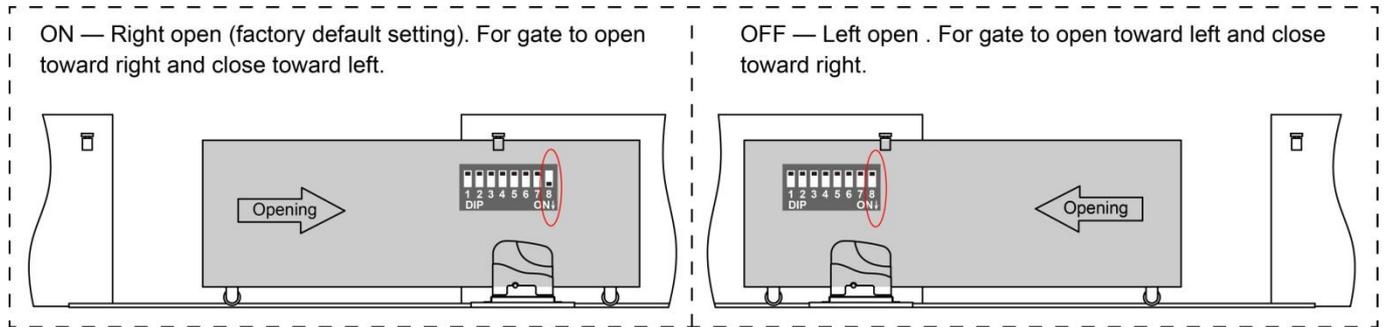
DIP Switch #6: ON – 30 Seconds OFF – 0

DIP Switch #7: ON – 60 Seconds OFF – 0

NOTE: The auto close function would be disabled if both DIP switches are turned to off (factory default setting).

E.g.  Auto close time of the gate opener is 30+60=90 seconds.

DIP Switch #8: Left/Right open

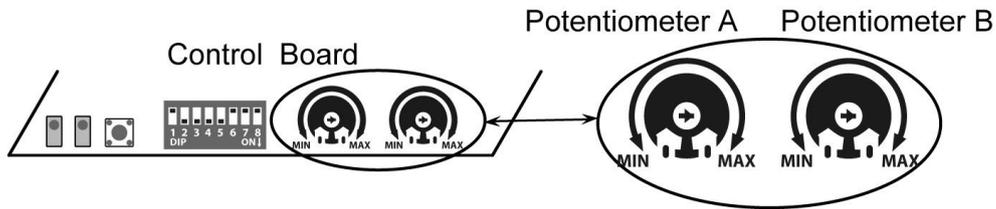


2. Potentiometers

Potentiometer A and B are used to adjust the stall force of the gate opener. Both two potentiometers of factory default force have been set to at 15:00 o'clock.

Turn the potentiometer clockwise to increase the stall force.

Turn the potentiometer counter-clockwise to decrease the stall force.



Test the reversing sensitivity

For the sake of safety, it is very important to test the reversing sensitivity as soon as the control board is set. The reversing sensitivity adjustment is in inverse correlation with stall force adjustment in potentiometer A and B. In other words, the stall force level is higher; the reversing sensitivity level is lower.

Put an immobile object along the gate path, and then operate the gate to strike it during the open and close cycles. The gate must reverse as soon as the object is struck with it. If the gate doesn't reverse, please increase the reversing sensitivity by turning the potentiometer in counter-clockwise direction. (Turning the stall force potentiometer toward to MIN position to increase the reversing sensitivity)

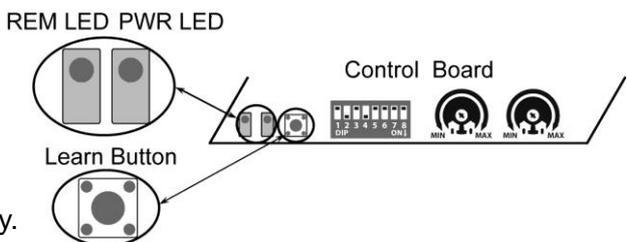
Note 1: If the sensitivity setting is too high, the gate will stop or reverse very easily by itself while there is little obstruction or resistance such as strong wind or heavy snow.

Note 2: Always check the gate reversing function each time the control board is set or restarted after power off.

How to learn or erase the remote

Learn the remote

Press and release the learn button. The **REM LED** light will be on, then press the key in the remote twice in 2 seconds, the **REM LED** light will flash for 4 seconds. Now the remote has been learnt successfully.

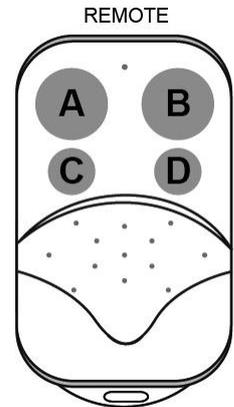


Erase all the remote codes

Press and hold the learn button until the **REM LED** light is off. Now all remote codes have been erased.

How to use the remote to control the opener

Key A is used to operate the opener to work alternately (open-stop-close-stop-open). When the Pedestrian Mode function is enabled, **Key B** is used to achieve the Pedestrian Mode function (open the gate for the pre-setting time). When the Pedestrian Mode function is disabled, the opener works alternately (open-stop-close-stop-open) by pressing **Key B**.



Setting the open and closed positions

Once the gate has been correctly positioned and turned on, the start and end positions of the gate need to be set. Firstly, manually position the gate in the closed position. Then press Key A on the remote to open the gate, it will stop hard when the North limit switch is reached. Press Key A again to close the gate, it will stop hard when the North limit switch is reached. The motor has now learned the open and closed positions, to protect the gear rack and gate it is recommended to set use the soft close feature by using dip switches #3, #4 and #5.

Troubleshooting

Have a multimeter to check voltage and continuity. Only a licensed electrician should be checking high voltage terminals.

Symptom	Possible Solution(s)
The opener does not run. Power LED is OFF.	<ol style="list-style-type: none"> 1. Make sure that the power cord is properly plugged into the mains outlet. 2. Check if the output voltage of the transformer is 24VAC. If the voltage measures 0, the transformer may be overheated or damaged. Turn power off and allow board to cool for several minutes then reset. Replace the transformer if the symptom still exists. 3. Check the fuse in the control board. Replace the fuse if it was burnt out. 4. Check the control board. Replace the control board if necessary.
The opener does not run. Power LED is ON.	<ol style="list-style-type: none"> 1. Check to be sure the beam is not blocked if a photocell is used as a secondary entrapment prevention device. If a photocell is not used, terminal 8 should be shorted with terminal 9 by a jumper wire. 2. Check the motor. Release the clutch then disconnect the wires of the motor from terminal 1 and 2. Connect the wires to 24V battery directly, the motor should run, and then exchange the wires, the motor should run in the opposite direction. If the motor runs in both directions, please check the other parts listed below. 3. Check the limit switch. Use a jumper wire to short terminal 4 with terminal 3 and 5, and then use the release key to operate the opener, replace the limit switch if the motor could run in both directions. 4. Replace the control board.
Remote control does not work.	<ol style="list-style-type: none"> 1. The indicator light on the remote control is not on. Check the battery in your remote control. Replace the battery if necessary.

	<p>2. The distance you use the remote is too far away from the opener. Try it again closer.</p> <p>3. Remote control is not suitable for receiver. After making sure the codes are correct, erase remote controls and then re-program the codes in the device.</p> <p>4. Replace the control board.</p>
The gate starts but it immediately stops or reverses.	<p>1. Check that the clutch is adjusted properly and is not slipping.</p> <p>2. The opening force or closing force is adjusted too small. Turn the Potentiometer A&B to increase the force.</p> <p>3. Disconnect the gate from the gate opener and check that the gate slides freely without any binding.</p> <p>4. Replace the control board.</p>
The gate opens, but stops and will not return.	<p>1. Please note the two magnet brackets (fixed plate) are different: one is N pole and another is S pole. Please try to exchange the two brackets position.</p> <p>2. Please try to exchange the limit switch wires CL (close) and OP (open).</p> <p>3. Maybe the magnet was installed in the wrong position so it inducts both switches. To adjust the magnet to the correct position, refer to the manual.</p>
The gate can open, but fails to close.	<p>1. Photocell is obstructed. Remove obstruction.</p> <p>2. The limit switch has failed. Use a jumper wire to short terminal 4 with terminal 3 and 5, and then use the release key to operate the opener, replace the limit switch if the motor could run in both directions.</p> <p>3. Replace the control board.</p>

Maintenance

Every six months check the following items for proper operation of the unit.

- * Lubricate shafts and gears.
- * Keep opener clean at all times.
- * Check and tighten anchor bolts.
- * Check for loose or corroded wire
- * Ensure the opener is well earthed, and correctly terminated.
- * Always check the Stop/Reverse in case of obstruction function when performing any maintenance. If this function can't be made operable, remove this opener from service until the cause of the malfunction is identified and corrected.



According to Waste of Electrical and Electronic Equipment (WEEE) directive, WEEE should be separately collected and treated. If at any time in future you need to dispose of this product please do NOT dispose of this product with household waste. Please send this product to WEEE collecting points where available.

